TRANSMITTAL LETTER

cc: JSS:jy

Docket No.

END920030147US1 (17238) (General - Patent Pending) In Re Application Of: Sridhar Krishnamoorthy Customer No. Group Art Unit Confirmation No. Application No. Filing Date Examiner 23389 3629 1976 10/796,345 March 9, 2004 Matthew L. Brooks Title: METHOD, SYSTEM AND PROGRAM FOR INTEGRATED SERVICE MANAGEMENT **COMMISSIONER FOR PATENTS:** Transmitted herewith is: RESPONSE TO NOTICE OF NON-COMPLIANT AMENDMENT AND AMENDMENT UNDER 37 C.F.R. §1.114. in the above identified application. No additional fee is required. X A check in the amount of is attached. The Director is hereby authorized to charge and credit Deposit Account No. 09-0457/IBM as described below. Charge the amount of Credit any overpayment. Charge any additional fee required. ☐ Payment by credit card. Form PTO-2038 is attached. WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038. John & Sensny Signature Dated: January 22, 2008 John S. Sensny Registration No. 28,757 hereby certify that this correspondence is being deposited with the United States Postal Service with Scully, Scott, Murphy & Presser, P.C. sufficient postage as first class mail in an envelope 400 Garden City Plaza - Suite 300 addressed to the "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on Garden City, New York 11530 (516) 742-4343 (Date)

P16A/REV04

Signature of Person Mailing Correspondence

Typed or Printed Name of Person Mailing Correspondence